Reference materials

Teachers are encouraged to use a range of reference materials throughout the course of study.

Text and reference books

A wide variety of texts and resource materials can be used as sources of information about Hospitality Studies. Book suppliers and publishers are able to provide information regarding current publications.

Although the Certificate I in Hospitality and Certificate I in Hospitality (Kitchen Operations) are no longer embedded in Hospitality Studies, the following list of texts contains valuable information beyond the units of competency and should be used considering this information.

- Howard, P & Puckeridge, JT 1999, *The Professional Waiter*, 4th edn, Hospitality Books, Putney, NSW. (After four editions *The Professional Waiter* is out of print. A new book called Food and Beverage Service will combine the best of *The Professional Waiter* and *Bar Attendant* into one volume. It is being written by Jeff Puckeridge and Brigitte Collins and will be available in 2012.)
- Magris, M & McCreery, C 1995, *An Introduction to Food & Beverage Studies*, Hospitality Press, Melbourne. (No longer in print but may be able to access copies.)
Websites

Many websites can be used to enhance a course of study in Hospitality Studies, and these often include useful resources and links. Some particularly useful sites include:

- Food Safety Standards (Australia only) (provides information on food regulations, food poisoning outbreaks links to other sites)  

- Department of Education, [www.education.gov.au](http://www.education.gov.au) and Department of Employment  
  [www.employment.gov.au](http://www.employment.gov.au) (provides information relating to training and industry)

  [www.actu.org.au](http://www.actu.org.au)


- Epicurious (on-line journal provides access to *Gourmet* and *Bon Appetit* magazines)  
  [www.epicurious.com](http://www.epicurious.com)

- ABC provides news articles relating to Hospitality [www.abc.net.au/news/topic/hospitality](http://www.abc.net.au/news/topic/hospitality)


Environmental Sustainability

- Rosemary Ryan (August 2009) Food Waste Reduction is Key to Greener Future  

- NSW Business Chamber (March 2009) Sustainability Toolkit – Hospitality  

- Benefits of Sustainability (December 2007)  


- Australian Government: Environmental sustainability  

- NSW HSC online Hospitality  

- Ecological Footprint Measuring our impact on the environment  

Newspaper reports

Many newspapers carry regular pages, columns and features about Hospitality Studies. Community newspapers can be a particularly useful source for local information. The compilation of news files on particular topics can broaden the students’ knowledge base and provide a valuable source of material for developing assessment instruments.
Periodicals

Journals and periodicals provide current and relevant information. Journals and periodicals related to Hospitality Studies include:

- Journal of Hospitality and Tourism Management
- International Journal of Hospitality Management
- International Journal of Contemporary Hospitality Management
- Journal of Hospitality and Tourism Research
- The Cornell Hospitality Quarterly
- Food Service News
- Menu
- Open House Foodservice
- Hospitality — To subscribe, phone 1300 360 126.
- Queensland Hotel Association (QHA) Journal
- Restaurant and Catering Australia
- Gourmet Traveller
- Vogue Entertaining Guide.

School librarians should be able to help identify and locate other useful periodicals.

Electronic media and learning technology

A wide range of electronic media, e.g. DVDs, are available on a variety of topics of relevance to Hospitality Studies. Learning technologies, e.g. software programs, are used to access information in a variety of forms, and to help students gain information communication and technology skills. Educational program distributors are able to supply up-to-date resource lists.

Organisation and community resources

A variety of government and community organisations can provide expertise, advice, resources and information to assist in constructing and implementing a course in Hospitality Studies. Some of these organisations include:

- Clubs Queensland (Registered and Licensed Clubs Association of Queensland) www.clubsqld.com.au
- Department of Education and Training http://deta.qld.gov.au
- Queensland Hotels Association www.queenslandhotels.com.au
- Restaurant and Catering Queensland www.rcq.org.au
- Tourism Queensland www.tq.com.au
- Tourism Training Australia www.tourismtraining.com.au