

Name of provider	Reporting period	Engagement expenditure incurred during the reporting period (\$)	Purpose of engagement	Benefits of engagement	Notes
The University of Melbourne	2023-24	412,789	External evaluation of new QCE system and processes	This in-progress independent review will ensure that the new system is meeting the needs of students, schools and other education stakeholders and represents value for money	
GSA Management Consulting Pty Ltd	2023-24	167,167	Review of records management practices	Independent review ensured governance and accountability requirements are being met, and included the development of an online training package and identification of process opportunities	
Rowland Pty Ltd	2023-24	98,450	Strategic communication review	Independent review of the QCAA's current communication and marketing service delivery model ensured it is keeping pace with the complex and evolving education landscape	
GSA Management Consulting Pty Ltd	2023-24	87,273	NAPLAN and Performance Analytics Unit review	This in-progress independent review of system and business processes will identify current state and improvement opportunities	
Rowland Pty Ltd	2023-24	50,750	QCAA brand refresh project	Project designed to reinvigorate the QCAA's look and feel in a way that will resonate with key stakeholders	
Barhead Solutions Australia Pty Ltd	2023-24	50,000	Microsoft Dynamics 365 software review	Independent review focused on best practice for development and implementation and addressing issues with current software implementation	
Change2020 Pty Ltd	2023-24	47,425	Implementation of Phase 1 of the 'Shaping our Future' program for the Program Delivery Branch	Program made recommendations for the structure and functioning of the branch and included a skills inventory and observations about current branch culture	
Qprocurement Pty Ltd	2023-24	23,513	Probity advisor for NAPLAN logistics procurement process	Appointment of a probity advisor ensured probity requirements are met	
Mapien Pty Ltd	2023-24	18,961	External investigation into employee complaints	Investigation conducted by entity that is external to and independent from QCAA management and staff	
Consultancies under \$10,000 (aggregated)	2023-24	6,876	External investigation into employee incident and report; Independent medical examinations (IMEs) and reports	Investigation conducted by entity that is external to and independent from QCAA management and staff; IMEs are conducted by suitably qualified medical professionals	
TOTAL agency expenditure all consultancies	2023-24	963,204			