

# NAPLAN — Delivering


## Factsheet 22: Unlock a test attempt



During a test session, the **Test Administrator (TA)** may be required to unlock a test attempt.

A test attempt can become locked when a student logs into the NAP locked down browser more than once to complete a test attempt, either on the same device or on a different device. For example:

- the student has experienced a technical issue
- a student who has been postponed is joining a new test session.

The appearance of the  icon on the TA dashboard indicates that a test attempt has been locked (the NAP locked down browser will also display a message).

The TA must determine whether to unlock and allow the student to access their test attempt.

Student	Status	Test	Progress	Time joined	End time	Actions
Bruce Spanner [QLD10111623]	Started	Numeracy Year 5 Demonstration test	1 / 12	14:23	16:27	
Tania Starc [QLD10111634]	Started	Numeracy Year 5 Demonstration test	11 / 12	13:34	15:36	
Jane Orah [QLD10111636]	Started	Numeracy Year 5 Demonstration test	5 / 12	13:34	15:36	
Steven Range [QLD10111629]	Started	Numeracy Year 5 Demonstration test	7 / 12	13:28	15:37	

1. Select  icon.

2. Select **Accept**.

ADS

Student is requesting entry on a different device

**Accept** Reject

The Principal or NAPLAN Coordinator can also perform this task if necessary.

## More information

If you would like more information, please visit the QCAA website at [www.qcaa.qld.edu.au](http://www.qcaa.qld.edu.au) and search for 'NAPLAN'. Alternatively, phone 1300 214 452 or email [naplan@qcaa.qld.edu.au](mailto:naplan@qcaa.qld.edu.au).



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