Memo

Queensland Curriculum and Assessment Authority

25 November 2026 **VET** Number: 057/26

Management of non-compliance identified through QCAA regulatory activities

Purpose

To notify Queensland school registered training organisations (RTOs) operating under the QCAA delegation of the process that applies when non-compliance is identified through QCAA regulatory activities.

Background

The QCAA holds delegated responsibility from the Australian Skills Quality Authority (ASQA) for registering Queensland school RTOs and assessing compliance with the VET Quality Framework (VQF). Maintaining compliance with the 2025 Standards for Registered Training Organisations is a condition of registration.

Information

Under the delegation, the QCAA undertakes regulatory functions on behalf of ASQA, including the registration of Queensland school RTOs and the assessment of compliance with the 2025 Standards for Registered Training Organisations.

Where the QCAA identifies non-compliance in a performance assessment, the matter will be referred to ASQA, together with the assessment findings and supporting evidence. ASQA will review the referral and work directly with the school RTO to determine the appropriate regulatory response. This may include seeking further information, requiring rectification, undertaking monitoring activities, or applying other regulatory actions. Where appropriate, ASQA may offer an agreement to rectify; however, this is not automatic and does not, by itself, demonstrate compliance.

ASQA is responsible for determining and managing any actions required for an RTO to return to compliance. The outcome of the performance assessment will be communicated to both the school RTO and the QCAA.

What you need to do

School RTOs are responsible for maintaining ongoing compliance with the 2025 Standards for Registered Training Organisations through effective monitoring and continuous improvement practices.

RTOs must ensure information submitted to the QCAA is complete, accurate and current, and that compliance risks are identified and addressed promptly.

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School RTOs should be aware that where non-compliance is identified in a performance assessment, the matter will be referred to ASQA. ASQA will manage the regulatory process and determine any actions required for the RTO to return to compliance.

Finding out more

Please email QCE and QCIA Unit at vet@qcaa.qld.edu.au, or phone (07) 3864 0381.

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